



Q3 2023 SERVICE METRICS

IN Q3 OF 2023

16,054

PEOPLE RATED WFG

WFG'S ONLINE REVIEWS IN PLACES LIKE
GOOGLE AND FACEBOOK AVERAGED



4.7 STARS

HOW LIKELY ARE PAST WFG CLIENTS TO REFER
WFG'S SERVICES TO SOMEONE THEY KNOW?

9/10

CUSTOMERS RESPONDED WITH A
LIKELIHOOD OF **9** OUT OF 10

WFG'S Q3 NET PROMOTER SCORESM* IS **85**



85 IS CONSIDERED TO BE A WORLD-CLASS
RATING ACROSS ALL INDUSTRIES

*Net Promoter Scoring is a model used to measure customer satisfaction.
Net Promoter ScoreSM is the service mark of Bain & Company, Inc.,
Satmetrix Systems, Inc., and Fred Reichheld.

Thank you for trusting us with your business. Everything we do is Because of **YOU**[®].